



## FREQUENTLY ASKED QUESTIONS

### **Is my water safe to drink?**

Yes, Licking County is required to sample for lead in the water annually by the Ohio EPA and sample results have not exceeded the action levels set forth by the EPA.

### **When & where can I get a water filter?**

As a precaution, Licking County Water & Wastewater is offering water filters which are certified to remove lead. **Water filters are only needed during service disruptions and will be available to affected properties at that time, which is anticipated to start in June or July depending on construction, location, and sequencing.** Filters can be picked up at the Licking County Water & Wastewater Department at: 4455 Walnut Rd, Suite A, Buckeye Lake, Ohio 43008

### **What is a "water service line" and what is a "water main"?**

A service line provides water from the water main in the street to the property. The water main is installed down the street and the public (utility-owned) service line connects from the water main to the property line.

### **How long will this project take?**

We anticipate water line construction will be completed by the end of 2024, however winter activities including some restoration (seeding and grading) and pavement could extend into the spring of 2025.

### **Why is Lead Service Line (LSL) replacement important?**

For homes with LSLs, the service line typically contributes the greatest percentage of lead to the tap. LSLs are the final link in the water infrastructure network that delivers water to your home, can contribute unpredictable and variable sources of exposure.

### **Am I required to replace my section of the service line?**

In June the Licking County Water and Wastewater Department contracted with GPD Group to do a preliminary design for water line replacement and a Lead Service Line identification and replacement projects in the Harbor Hills Community. This project is being paid for by Licking County Water and Wastewater through the American Rescue Plan funds at no cost to residents.

### **How will it effect fire hydrants?**

All fire hydrants will be replaced and locations will be evaluated to meet insurance requirements.

### **What must I do to participate in the Licking County Water and Wastewater Department's Lead Service Line Replacement Program?**

Please complete a self-investigation and submit a form online or schedule an inspection of your water service.

### **Will I notice any changes in my water service after the lead service line replacement is complete?**

No, everything should be similar to what you saw prior to the project. Due to the age of the main lines in the area and estimated build-up on the interior of these pipes it is anticipated you could see some increased flow and water pressure following completion.

## What happens if a contractor replaces my lead service line?

1. A LCWWD contractor will need to enter your property (front or back yard) to replace the lead service line with a replacement pipe from the curb stop at the property line up to and possibly including the meter setting (either inside or outside of the home). Complete access to the water service line needs to be available where it enters the home/building, including the meter setting. Providing access will be the responsibility of the property owner.
2. Generally, the replacement of the lead service line may be done by excavating at the curb stop, pulling, boring or trenching a new replacement pipe underground through or near the route of the existing service line, installing a new meter setting including inlet and outlet valves, and reconnecting the new meter setting to the home building's internal plumbing. Please note, the meter removal within the house could possibly be completed by Licking County staff or separate contract after completion of the construction of this project. Final determination of the construction scope won't be determined until detailed design.
3. If an open trench method is needed for installation, the excavation will be approximately two feet wide from the curb stop at the property line to approximately the foundation wall.
4. LCWWD contractors will restore the exterior work site as follows:
  - a. Restoration is limited to the excavated and disturbed areas.
  - b. Impacted lawn areas will be backfilled to include no less than 12" of topsoil at lawn excavations. Grass seed and straw will be placed during the growing season. Watering the grass seed is the responsibility of the property owner.
  - c. Impacted paved surfaces will be restored with asphalt.
  - d. All private walks, trees, shrubs, landscaping, or similar items are the responsibility of the property owner. If the removal of such items is required for installation, they will be relocated by the contractor. Upon completion of the work, the property owner will be responsible for replacing the removed items.
  - e. Extraordinary physical or other obstacles that prevent lead service line replacement by standard methods may need to be removed by owner or in coordination with the project. In such cases the property owner will be notified when the obstacle is identified and our Team will work with the owner identify the optimum solution.

