



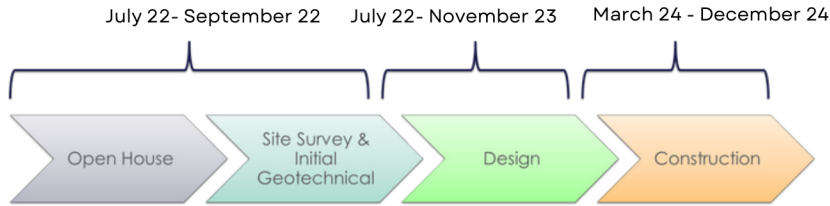
Harbor Hills Water Service Project

Water Main & Lead Service Line Replacement

SIGN UP FOR PROJECT UPDATES AT: www.harborhillswater.com

Licking County Water and Wastewater Department has contracted with GPD Group to do Lead Service Line identification for a future replacement project in the Harbor Hills and Maple Bay Communities. This project is being paid for by Licking County Water and Wastewater through the American Rescue Plan funds at no cost to residents.

Timeline



Water Main & Water Service Line

What to Expect During Construction

- When the work day begins the street will be barricaded and closed to through traffic. Special arrangements will be made to allow homeowners in and out of their properties.
- At the end of the work day the street will be swept and the trench will be covered with a temporary patch.
- During trash days, all waste management vehicles will be allowed access to the project area for scheduled trash pickup.

Water Outages

- During pipe replacement projects, water outages are necessary when crews connect the newly installed water main to the existing distribution system, as well as when a water service line is switched from the old main to the new water main.
- Before a planned water outage, Licking County or the project will provide a general notice as construction begins and a second notice with the exact date of the outage, to allow you to prepare.
- Construction activities (i.e. LSL replacement, main replacement project) may cause changes in water quality and possible discoloration for a short period of time.

What should I do before an outage?

- On the day of the outage, we suggest completing your morning routines including:
 - Showering
 - Cooking
 - Filling bottles
 - Filling water pitchers
- Completing any household tasks such as laundry, dishes, etc. prior to the shut off.
- We highly suggest setting aside water in pitchers, pots and pans as a reserve during the water outage.
- Be sure to only store water for drinking or cooking in containers that are safe for those uses.

What **SHOULDN'T** I do during an outage?

- During a water outage, we recommend that you **DO NOT USE**:
 - Hot water
 - Ice makers
 - Sprinkler systems
 - Appliances like dishwashers and washing machines.
- This helps to prevent possible damage to these devices from debris that may enter the service line.
- Debris can enter water lines for any number of reasons. Mineral deposits and other debris may dislodge from water mains as field crews shut down water service to customers including replacing or repairing water mains, lines, hydrants and valves or while performing ordinary system operations. Licking County Water and its contractors are not responsible or liable for damage to your property resulting from pressure changes or stoppage of the flow of water to your home. Crews will flush the water main of any debris prior to putting the pipe back in service, but they are not able to flush customer plumbing.



Use cold water to flush water lines

How long will the water be off?

- Water outages vary from 20 minutes to 4 hours. There is a rare possibility of longer outages of 8-12 hours, but any affected homeowner will be communicated with in advance.
- Crews strive to complete the work as quickly as possible, but there are times when a longer outage may be required due to complications or unforeseen circumstances.
- You should periodically turn on a cold-water faucet to check for running water. A constant and steady flow will indicate the work is complete.
- It is possible you may get bursts of air out of faucets along with water, particularly on higher floors. That is normal and will clear after approximately a minute or two.

What should I do **AFTER** an outage?

- Only turn on cold water faucets periodically to check for running water, which will indicate work is complete.
- Once water is restored, run cold water from a bathtub or outside spigot (weather permitting) to flush the interior plumbing and service line to clear any air or debris.
- After running a bathtub or outside spigot, perform a full-house flush by letting the cold water run on all the taps in your house for 30 minutes to flush out any lead and/or sediment from your line.
- For more details about what to expect and how to flush faucets, visit www.harborhillswater.com

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